

TURNSTONE



Smaller than a redshank, turnstones have a mottled appearance with brown or chestnut and black upperparts and brown and white or black and white head pattern, whilst their under parts are white and legs orange. They spend most of their time creeping and fluttering over rocks, picking out food from under stones.

GUIDE TO TURNSTONE

Telephone/Mobile/Internet

There is very poor mobile phone signal at Portwrinkle, however we have Wi-Fi throughout the house which should allow you to make internet calls (whatsapp/signal/telegram).

We have extenders working throughout the house to enable you to get signal from top to bottom, the **WiFi password is oceanview**.

Towels

In the interest of the environment, we ask you to please consider whether a change of towels is necessary, should you require a towel change, this will be done on **Wednesday** for weekly stays and dirty towels placed in the bag provided will be removed and clean ones added.

We also provide different towels for the use of the hot tub, these are only changed on change over days.

We ask all our guests not to use towels to remove make-up and mascara as it is nearly impossible to clean off those stains. We have provided cotton pads in the bathroom to be used with your make-remover.

Heating

The house has controlled under floor heating so that you can set the temperature for your comfort. You will find the thermostat on each wall. The house retains the heat very well, so you may just want to leave the heating off in the summer by setting the dial to the black dot.

Blinds

There are blinds in each bedroom. On the right hand side you control how they go up and down. Pull the cords together gently to the right to pull them up and to the left to put them down. Keep them central when they are at the level you require. The toggle on the left hand side of each window will close and shut the slats to let the light in or out.

Bifold Doors/ Balcony

Each floor has a balcony and upstairs in the living area are bifold doors. Please always ensure doors are securely closed and locked when you are not in the property or when the weather is inclement, as the wind will push the doors open and damage the oak floor. **PLEASE BE VERY CAREFUL** when you open the bifold door. This is a very heavy door and cannot be handled with force.

To open the doors please unlock first all doors by pressing the central concaved area of each door and then rotating it clockwise or anticlockwise accordingly. Then the doors can be GENTLY pulled, one after the other, towards you and pushed towards the right hand side till all sections are folded back and sit orderly together.

When closing, please ensure each door is again locked respectively to prevent wind to open any of the sections and therefore bending the whole frame.

Kitchen Area

On the back wall of the kitchen sits a bank of electric switches, which need to be turned on for the different appliances to work.

All instruction manuals can be found in one of the kitchen draws.

Terrace

There is a light switch next to the door for when you are using the terrace in the evenings.

Please **DO NOT** encourage or feed the Sea Gulls, they will become a nuisance during your stay and are the cause of excessive cleaning. To this end, please also ensure that you do not leave any food unattended on any of the balconies or on the terrace.

BBQ

We have provided the 1st bag of charcoal and 1 box of firelighters and matches for the bbq. You will find this in the utility room just off the games room. The utensils for the bbq are in the kitchen.

Hot-tub

The hot-tub is emptied – cleaned – refilled after each group of guests. It takes about 5 hours for it to reach the right temperature and will therefore be ready for your use on the evening of your arrival.

Please shower before using the hot tub, this is to remove any body lotion, oil or sun cream, as this clogs up the filters resulting in making the water cloudy and unclean.

Our hot-tub cleaning team will need access to the terrace twice during your stay to check and balance the chlorine level of the water.

If we find that the hot-tub has to be emptied – cleaned and refilled due to cloudy and dirty water, there will be a £100.00 surcharge.

We thank you for your understanding.

Waste Disposal

Please ensure to bag up all your rubbish.

You will find some spare bags underneath the sink. Please separate all the recycling using the bins provided. There are three large bins outside, all clearly marked.

Refuse and recycling collection day is on Tuesday and glass on Wednesday.

Fire Extinguishers and Blankets

In the event of a fire the automatic sprinkler system will start working. All rooms are furnished with the system.

Parking

This is right outside your property, but please be considerate to your fellow residents. Make sure you don't use more than the allocated spaces of your property and that other residents can get past your vehicles. If you are coming in more than two cars, please let us know so we can tell you where to park.

Pets

Up to two dogs are welcome to stay, but the costs must be secured before your stay. The current rate is £30.00 per dog. Should it be discovered that there are more than 2 dogs on the property, then a fine of not less than £100.00 per dog will be added to your bill for immediate payment. Please keep your pets under control and clear up after them.

Dogs are not permitted in the bedrooms or on the furniture. Please do not go out and leave them unsupervised in the house as this can result in considerable damage to the property and distress to your pet.

There is a special dog shower in the corner of the games room for a wash down after the beach and towels are supplied for them.

We do not accept cats, as some guests are highly allergic to them.

Arrival and Departure

Arrival is STRICTLY from 4:00pm. Departure time is STRICTLY by 10.00am. We would be very grateful if you would adhere to these times as this allows us time to prepare the house for our next guests.

Cleaning

If our cleaning team needs considerably longer to get the property to the level rightly expected by all our guests, you will be charged for this extra time.

Utility Room

Just off the games room is the utility room. Here you will find the washer/dryer, clothes drying rack, wash basin/sink, mop, broom, Hoover, iron and ironing board. Should you require these during your stay.