

HAWKINS



Hawkins was born into a wealthy maritime family in Plymouth. His father, William Hawkins had visited the New World in 1527 and traded in Guinea and Brazil. He was also a prominent figure in the court of Henry VIII. By his mid-twenties, Hawkins was already making voyages to many major ports such as the Canary Islands. While mainly trading in textiles and sugar, there are accounts involving Hawkins and piracy.

Sir John Hawkins, along with Sir Francis Drake, Sir Martin Frobisher and Sir Walter Raleigh were known collectively as the Sea Dogs.

GUIDE TO HAWKINS

Telephone/Mobile/Internet

There is very poor mobile phone signal at Portwrinkle, however we have Wi-Fi throughout the house which should allow you to make internet calls (whatsapp/signal/telegram).

The Wi-Fi password is oceanview.

TV and Freeview Box

The television has the apps for Netflix, Youtube, IPlayer etc already loaded. These are accessed using the television remote and your personal user name and log in details.

To access your digital tv channels, ie BBC etc. First, using the Fresat remote, switch the freeview box on via the power button. Then, using the tv remote, select one of the HDMI sources (1 or 2) on the tv. Go back to the Freesats remote and select your channel.

Towels

In the interest of the environment, we ask you to please consider whether a change of towels is necessary, should you require a towel change, this will be done on **Wednesday** for weekly stays and dirty towels placed in the bin provided will be removed and clean ones added.

We also provide different towels for the use of hot tub. These are only changed on change over days

We ask all our guests not to use towels to remove make-up and mascara as it is nearly impossible to clean off those stains. We have provided cotton pads in the bathroom to be used with your make-remover.

Utility Shed (In the back courtyard)

The following items are to be found here for your convenience: A washing machine with washing powder, a Hoover, a mop, an Ironing board and iron. Here you will also find the deep freeze.

There is a washing line in the courtyard for drying any washing.

Heating

The heating system can be found in the main bedroom cupboard, it is linked to a timer which is set as follows: **ON** between 6:30am to 9:30am and again from 17:30pm to 23:30pm. If you would prefer the times to be reset, please contact one of the numbers in the front of this folder so that we can send someone down to make the changes.

Hot Water

Portwrinkle has no natural gas infrastructure and due to the buildings dating back to the 1600's there is no boiler. The water is heated in a 85ltr tank which takes approximately 1,5 hrs to re-heat once the water has been used up. Please be mindful when using your hot water. Thank you.

Hot-tub

The hot-tub is emptied – cleaned – refilled after each group of guests. It takes about 5 hours for it to reach the right temperature and will therefore be ready for your use on the evening of your arrival.

Please shower before using the hot tub, this is to remove any body lotion, oil or sun cream, as this clogs up the filters resulting in making the water cloudy and unclean.

Our hot-tub cleaning team will need access to the hot tub twice during your stay (7 nights or longer) to check and balance the chlorine level of the water.

If we find that the hot-tub has to be emptied and cleaned due to excessive cloudy and dirty water, the tub will not be filled and you will have to contact the office to have it refilled. This will incur a £100.00 surcharge before the refill will be done.

We thank you for your understanding.

BBQ

We have provided the 1st bag of charcoal and 1 box of firelighters and matches for the bbq. You will find this in the conservatory. The utensils for the bbq are in the kitchen.

Waste Disposal

Please ensure to bag up all your rubbish. Please use the dark bags for general rubbish.

You will find some spare bags underneath the sink. Please separate all the recycling using the bins provided. There are three large bins outside, all clearly marked.

Refuse collection day is on a Monday.

Dogs

Up to two dogs are welcome to stay, but the costs must be secured before your stay, should it be discovered that there are more than 2 dogs on the property, then a fine of not less than £100.00 per dog will be added to your bill for immediate payment.

Please keep your pets under control and clear up after them. Dogs are not permitted in the bedrooms or on the furniture. Please do not go out and leave them unsupervised in the house as this can result in considerable damage to the property and distress to your pet.

We do not accept cats, as some guests are highly allergic to them.

Log Burner

New log burners have been installed. We have provided you with 1 basket of logs, kindling, firelighters and oven gloves – please use these whenever you are handling the stove. ***Please use the stove responsibly***, and never leave the doors open. Make sure the stove is securely shut when you go to bed. The use of the stove is entirely at your own risk and we are not liable for any injuries which may occur while in use. We do however, urge you to be more vigilant should you have small children with you. The property is fitted with a carbon monoxide reader which will be activated (loud beeping) if the level is too high.

Should you find that you require more wood etc, you are able to obtain more from the nearest petrol station or you can contact Dave's Sheds - Please see their details and pricing under [Extra Information](#) further on in this folder.

Fire Extinguisher and First Aid

Next to the fire place you will find the extinguisher and a fire blanket. The first aid box is located in the kitchen under the kitchen sink.

Departure Time

Departure time is STRICLTY by 10.00am. We would be very grateful if you would adhere to this time as this allows us time to prepare the house for our next guests.

Cleaning

If our cleaning team needs considerably longer to get the property to the level rightly expected by all our guests, you will be charged for this extra time.

HOT TUB SAFETY

Anyone suffering from ongoing heart related problems should consult their GP before using the hot tub.

- People under the influence of drugs, medication and/or alcohol should not be allowed in the hot tub.
- Children are not permitted in the hot tub without continuous adult supervision.
- Do not use the hot tub immediately after strenuous exercise.
- Enter and exit the hot tub slowly; wet surfaces can be slippery.
- Some types of hair dye can react with the sanitizers in the water, causing your hair to change colour. Use at your own risk.
- Do not attempt to connect external speakers/cables to the hot tubs waterproof sound system.
- Remove all jewellery, metal and watches before entering the hot tub.
- The water in the spa should not exceed 40°C (104°F) temperatures between 38°C and 40°C are considered safe for a healthy adult. Lower water temperatures are needed for younger children and when the spa use exceeds 10 minutes.
- Prolonged immersion can be hazardous to your health.
- Close the cover of your hot tub when not in use, otherwise it could attract flies and will lose heat.
- Keep all fragile possessions a short distance away from the hot tub at all time.
- Shower before every use. Sun cream etc will cause a greasy surface. The hot tub is clean and ready on arrival. If you need another clean, empty and reheat there is a charge of £100.00.
- Finally, Mummies, Daddies and kiddies, we do not swim/relax in your toilet so please do not pee in our pool/hot tub. 😊

THANK YOU